

# ACTUAL Management System

## UPDATE GUIDE

**User manual – excerpt**

## Contents

• Software update	2
• Update on the Server	3
• Update on the Client machines	6
• Troubleshooting	7

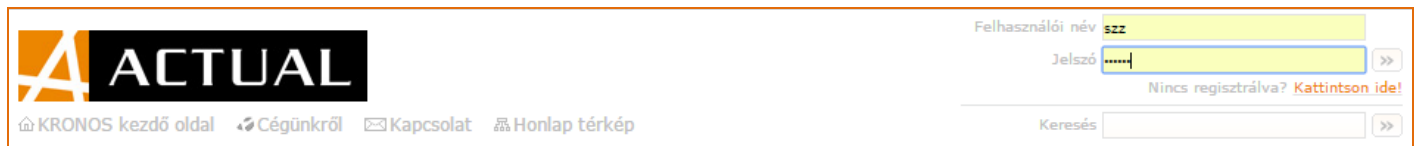
# SOFTWARE UPDATE

This guide help you in updating of ACTUAL Management System.

The update (ActualFrissit.exe) suppose the ACTUAL software is already installed on the computer, and updates it to the newer (newest) version. This update is downloadable from the ACTUAL website:

<http://www.actualugyvitel.hu/letoltes/frissitesek>

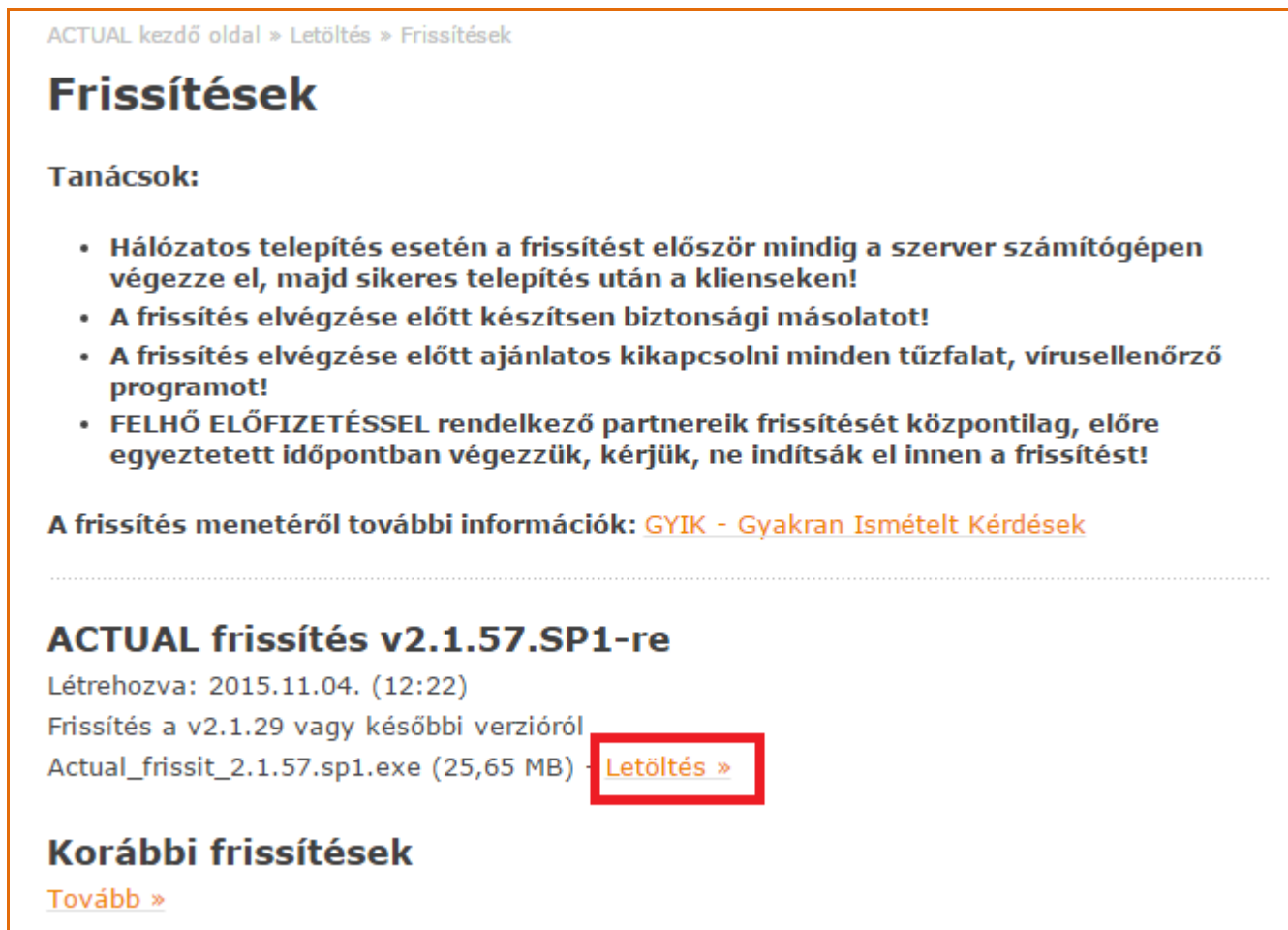
You can download the update only with valid software maintenance service. You have to access to our website with your unique user name and password, which has been sent when you bought the program. If you miss this information, please contact us on [info@actualugyvitel.hu](mailto:info@actualugyvitel.hu) official address.



After the successful login, click on „Letöltés” -> „Frissítések letöltése” option, or the direct link below:

<http://www.actualugyvitel.hu/letoltes/frissitesek>

Then you'll see this site:



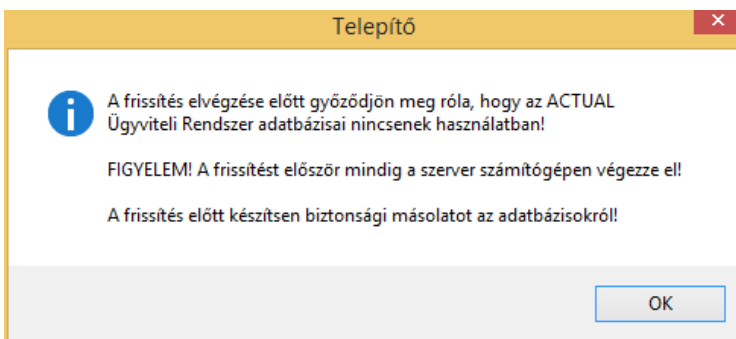
Read the suggestions and click on the „Letöltés” link beside the newest version. Then the update application will download to our computer (in case of the example above the file name is „Actual\_frissit\_2.1.57.sp1.exe”). (If you need former update, click on the „Tovább” link below the „Korábbi frissítések” subtitle)

## Important suggestions:

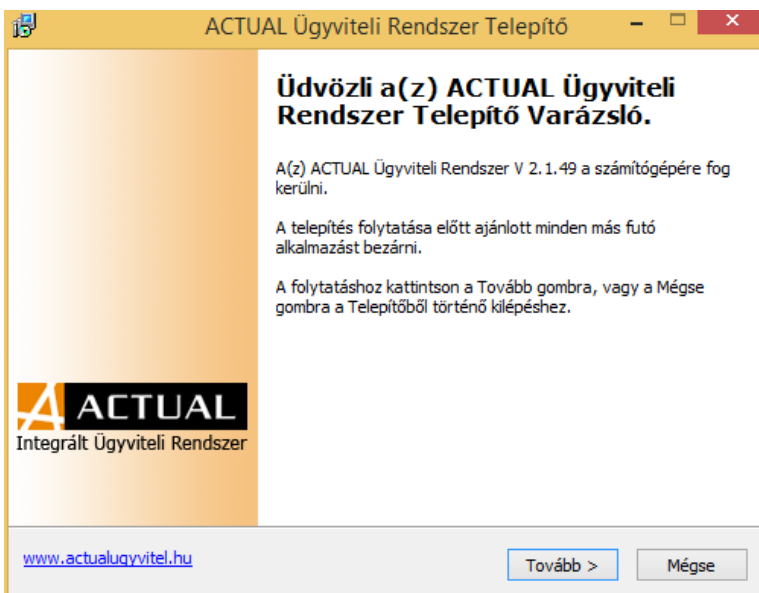
- Before you start updating your software, make a full database backup.
- If you use the software in corporate network, you have to update the Server first, and then the Clients.
- Before the updating, we recommend to temporarily suspend (switch off) the firewall and antivirus applications on the server.
- Make sure that the program's databases are not used.
- Update the Clients only if the server's update is successful!

## Update on the Server:

Updating on the server („kliens és szerver”) you'll see the screenshots below. First you'll see a warning screen with the important suggestions.



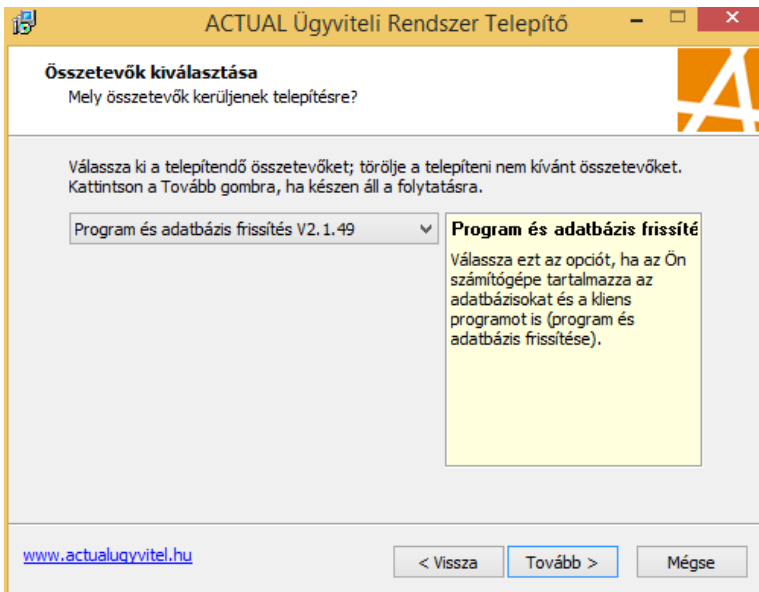
The next screen will provide information about the version which will be installed. Click on [Tovább>] button (means „next”).



The next screen will show that you will update the database and the program as well.

You see this type when the program is installed with the database (SQL) together on the Server. (This is the default installing mode.)

Click on the [Tovább>] button.



On the next screen two settings are shown, which affect the operation of the installer.

#### „Adatbázisokról mentés készítése” – Make a database backup

This option is selected by default, and better to let it be! If the update failed, the installer reloads the saved database, so we can work on with the current version despite the update error.

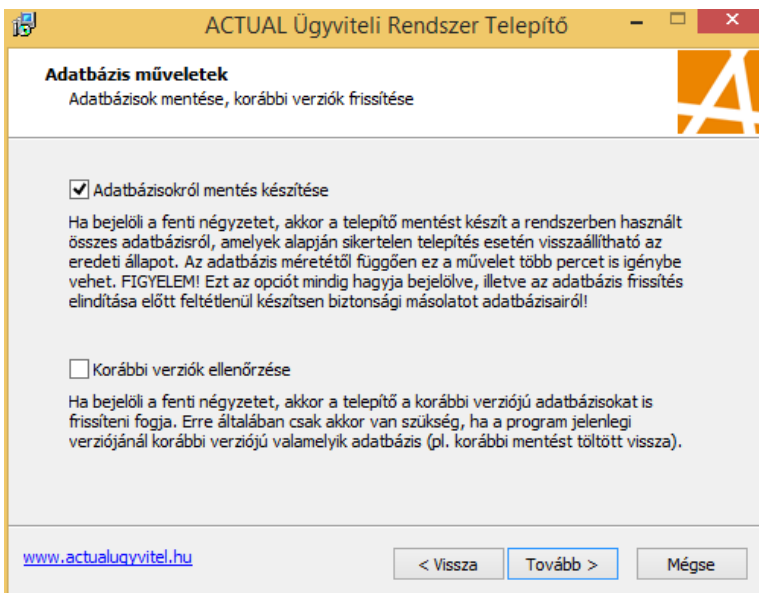
If we don't make this backup, we cannot work with the faulty update, and can only reinstall the program and restore a former backup.

#### „Korábbi verziók ellenőrzése” – Checking former versions

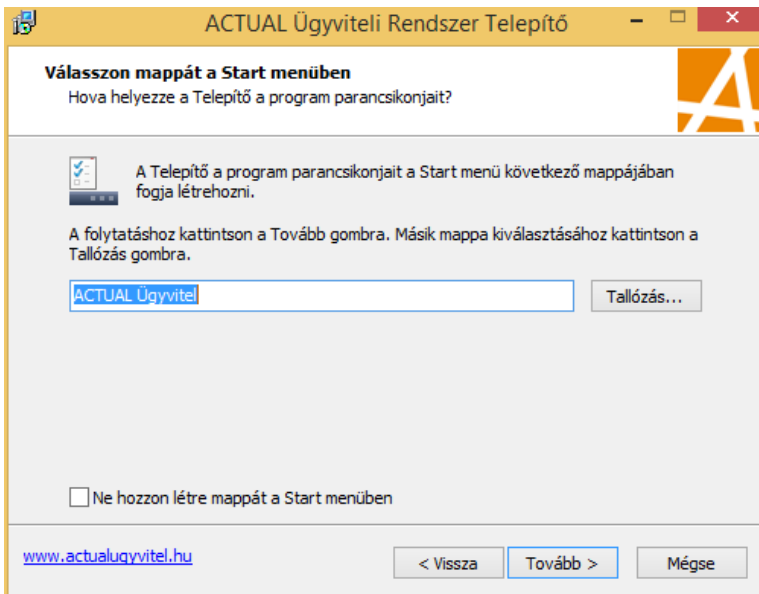
This option is not selected by default and normally you don't need to do.

It is required only if we load a former backup version (the program and the database version is not the same). With this setting the installer check all the databases, and update them version-to-version. This kind of updating needs more time.

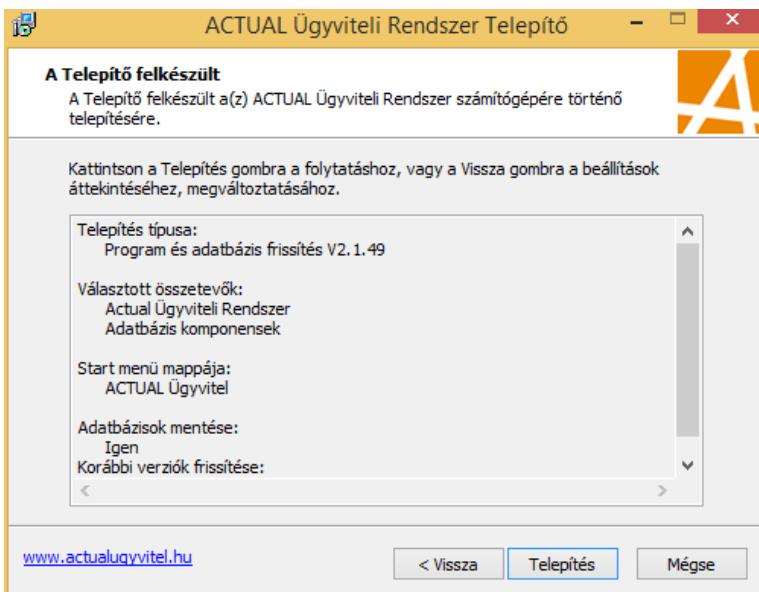
Click on the [Tovább>] button.



On the next screen we can rename the shortcut of the ACTUAL software.  
Click on the [Tovább>] button



On the last screen we will see all of the settings of updating. To start the update click on [Telepítés] button (means installing)



Then the updating process starts, it may take several minutes.  
If we update multiple versions, the process needs more time.

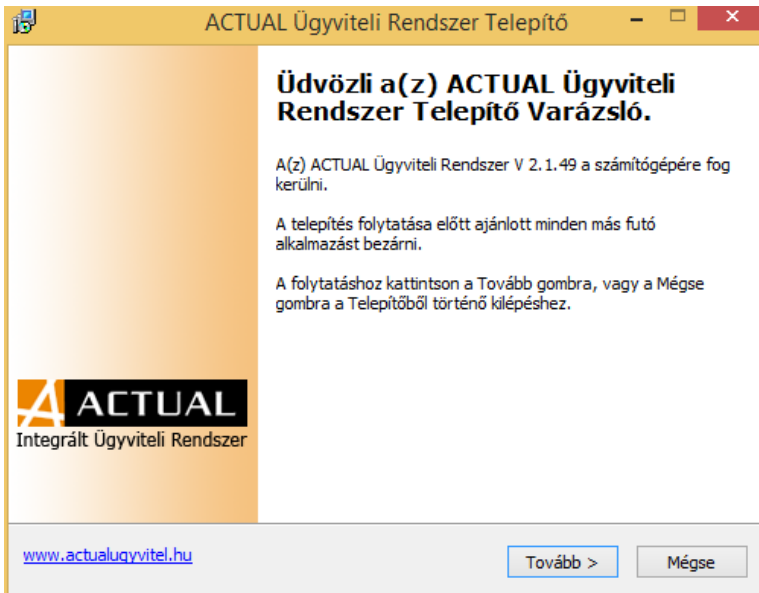
Never interrupt/cancel the installation process, because the program can lead to incorrect functioning.

When the updating ends successfully, we can start to update the Clients.

## Update on the Client machines:

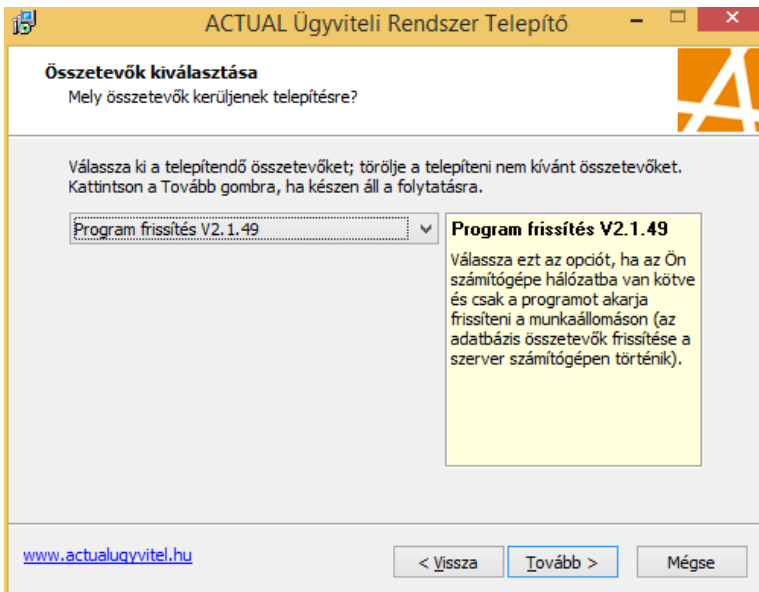
Updating on the Client machines you can see the screenshots below.

The next screen provides information about the version which will be installed. Click on [Tovább>] button (means „next”).

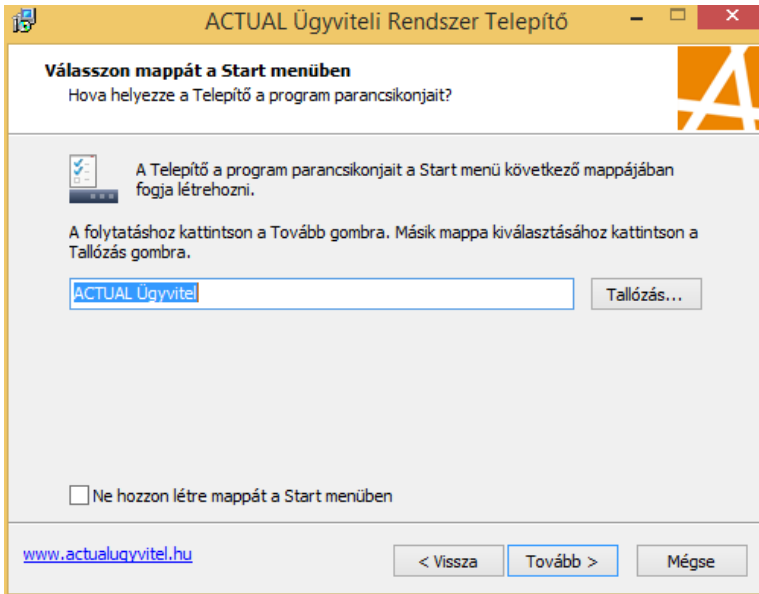


The next screen shows which version you will update the program to.

Click on the [Tovább>] button.

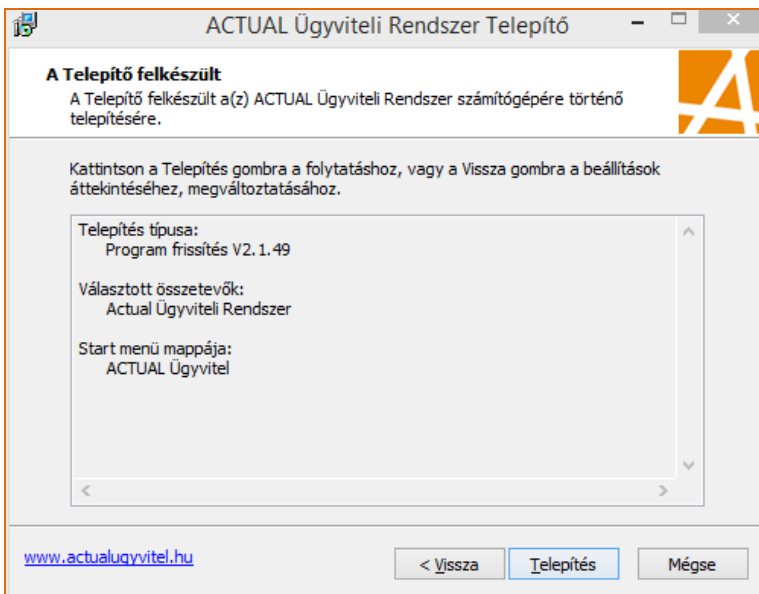


On the next screen we can rename the shortcut of the ACTUAL software.  
Click on the [Tovább>] button



On the last screen we will see all of the settings of updating. To start the update click on [Telepítés] button (means installing)

The updating process starts, it may take only a few moments (the installer updates only the program components).



After the successful update, we can start ACTUAL Management System (KrLogin.exe).

## Troubleshooting

If the installer send error message, it's likely to be some kind of data error in the background. The log files can help to find the error, these are found on the following locations:

- C:\Program Files (x86)\ACTUAL Ügyvitel\ACTUAL Ügyvitel.log
- C:\Program Files (x86)\ACTUAL Ügyvitel\LOG\ mappában lévő „log” kiterjesztésű fájlok

If we don't update a Client machine, the program sends an error message. Exit from the program, update the ACTUAL client to the same version you use on the server.

If we don't update the Server (only the Client), the program sends an error message when we start the program. Exit from the program and update the Server to the same version you use on the Client.